

Exchange Request Form

Thank you for shopping with us! To request an exchange, please complete this form and include it in your return parcel. Kindly ensure that your item meets our exchange policy criteria before shipping it back to us.

Customer Information

Name: _____

Order Number: _____

Email: _____

Phone Number: _____

Exchange Details

Item(s) to Exchange:

1. Product Name: _____
Size/Variant: _____
Reason for Exchange: _____
() Wrong Size () Defective Item () Received Wrong Item () Other: _____

2. Product Name: _____
Size/Variant: _____
Reason for Exchange: _____
() Wrong Size () Defective Item () Received Wrong Item () Other: _____

Preferred Exchange Option

() Exchange for same item (subject to stock availability)

() Exchange for another item (please specify below)

New Item Name: _____

Size/Variant: _____

Return Shipping Details

Tracking Number (if available): _____

Courier Service Used: _____

Important Notes:

- Items must be in original condition (unused, unwashed, and in original packaging).
- Shipping fees for returns are the customer's responsibility.
- Exchanges are subject to stock availability. If the requested item is unavailable, store credit will be issued.
- If the exchanged item is of lower value, the balance will **not** be refunded.
- Processing time for exchanges may take up to 7 business days after we receive your item.

 For any inquiries, contact us at bambinabambino.my@gmail.com

Thank you for your support! 